



**RFQ NUMBER**  
**CENTRAL/JHB/32/2009**

**DESCRIPTION**

**CLEANING OF OFFICES AND GARDENING  
SERVICES AT MAFIKENG, LICHTENBURG AND  
COLIGNY AREA FOR A  
PERIOD OF ONE YEAR.**

**ISSUE DATE: 11 AUGUST 2009**

**CLOSING DATE: 01 SEPTEMBER 2009  
(10H00)**

**INFORMATION SESSION :21 AUGUST 2009**

**TIME :11H00**

**VENUE :Railway street  
Mafikeng**

**TIME :13H00**

**VENUE :Lichtenburg Station  
Lichtenburg.**

**TIME :14H30**

**VENUE :Spoorweglaan  
Coligny**



**CLOSING VENUE: (TENDER BOX) ALLOCATED AT  
 THE CHAIRPERSON TRANSNET FREIGHT RAIL, ACQUISITION COUNCIL,  
 GROUND FLOOR, INYANDA HOUSE 1, 21 WELLINGTON ROAD, PARKTOWN,  
 JOHANNESBURG.**

**REQUISITION FOR QUOTATION**

MESSRS: .....

ADDRESS : .....

.....

Tel (011)

Fax (011)

ISSUE DATE 11-08-09

CLOSING DATE 01-09-2009 (10h00)

SUPPLY CHAIN SERVICES	
Contact	Beverley Ramaru
TEL:(011)	584-0611
FAX: (011)	774-9841

Prices in South African currency, including all costs. to consignee			
ITEM NO:	DESCRIPTION	QTY	Price Per Month
	CLEANING OF OFFICES AT ROODEPORT FOR A PERIOD OF ONE YEAR		
	INFORMATION SESSION AND SITE INSPECTION WILL BE HELD AT Mafikeng, Lichtenburg and Coligny		
	Please Quote As per Specification Attached		
1	MAFIKENG PRICE PER MONTH		R
	LICHTENBURG PRICE PER MONTH		
	COLIGNY PRICE PER MONTH		
	TOTAL PRICE FOR A YEAR		R

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**Price must be V.AT. Excluded.**

**DELIVERY:** Mafikeng , Lichtenberg and Coligny

**CONTACT:** Ms. Beverley Ramaru 011 584 0611

Mr. Frans Nxumalo : 773-6696/083 703 4110

**PLEASE ADVISE HOW MANY EMPLOYEES YOU WILL UTILISE ON EACH DEPOT TO PERFORM THE SERVICE, ALSO INCLUDE THE PRICE BREAKDOWN THAT WILL INCLUDE THE SALARIES AND CLEANING CHEMICALS.**

**BRING SAFETY VEST AND SHOES FOR BRIEFING SESSION.**

**NB.**

Please attach the following documents :

Valid Tax Clearance Certificate

BBBEE Scoring Card

**SIGNATURE OF TENDERER:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Email:** transnet@tip-offs.com

**Fax:** 0800 007 788

**All information received will be treated with the utmost confidentiality**

**ADJUDICATION CRITERIA**

Adjudication will be based on the criteria mentioned hereunder.

**COMMERCIAL:**

- Provide total price

**TECHNICAL:**

- Reference
- Compliance to statutory cleaners minimum wage

**BBBEE:**

Broad Based Black Economic Empowerment Credentials

- Provide BBBEE certification

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**ANNEXURE A**

**BUILDING : SEE ATTACHED LIST OF ASSETS.**

**FLOORS/AREA : PARKING AREAS ,MAIN ENTRANCE,  
AND , SMOKING ROOM, FIRST AID ROOM**

**GENERAL SPECIFICATION :**

**All work done will be signed off to the satisfactory of the  
Department manager**

**SCOPE OF WORK**

**AREAS TO BE CLEANED**

- (a) Main Entrance/Security Reception Area
- (b) Stairs and Landings (service and main stairs)
- (c) Offices and passages
- (d) Lift foyers
- (e) Toilets / Ladies / Gents
- (f) Kitchens
- (g) Entertainment areas / bars
- (h) Lifts
- (i) Windows
- (j) Parking area
- (k) Surrounding area at (main entrance) and garden area opposite shop
- (i) Lobby's on floors outside windows

**DUTIES** (all floors/areas where applicable)

**1. FLOORS (OFFICES AND PASSAGES)**

- |               |                |
|---------------|----------------|
| - Carpets     | Weekly         |
| - Vacuum      | As necessary   |
| - Spot clean  | On request per |
| - Steam clean | quotation      |

**2. DUSTING (OFFICES AND PASSAGES)**

- |   |        |
|---|--------|
| - Clean all telephones and disinfect  | Daily  |
| - Dust all high ledges and fittings   | Weekly |
| - Dust all horizontal surfaces (low level)                                    | Daily  |
| - Dust all vertical surfaces (walls, cabinets, etc. to<br>height of 2 metres) | Weekly |
| - Dust all windows ledges/cills (low and high)                                | Daily  |

3. **WASTE DISPOSAL (OFFICES, KITCHENS AND TOI-LETS)**
- Empty and clean all ashtrays Daily
  - Empty and clean all waste baskets and receptacles Daily
  - Remove all waste to bins for removal by Metropolitan Council Daily
4. **WALLS/DOORS AND PAINTWORK/WALL PAPER**
- Spot clean all low surfaces (finger marks, etc.) Daily
  - Washing of entire walls On request per quotation
5. **GLASS DOORS AND METAL WORK**
- Spot clean main entrance glass doors Weekly
  - Clean or polish all bright metal fittings to doors/frames Weekly
6. **ENTRANCE FOYER/RECEPTION/RECEPTION OFFICE/ LOBBY'S**
- Sweep entrance foyer and entrance Daily
  - Clean door mats and dust blinds Daily
  - Damp clean counter tops Daily
  - Vacuum carpets behind counter Daily
  - Damp mop Daily
  - Machine buff Daily
  - Clean up Lobby's outside windows Daily
7. **TOILETS**
- Empty and clean all waste receptacles Daily
  - Clean and sanitise all W.C. bowls , basins and urinals/-outlets Daily
  - Clean all mirrors Daily
  - Damp mop floors with disinfectant Daily
  - clean all metal fittings Daily
  - Spot clean wall tiles, doors and W.C. partitions Daily
  - Treat against staining, fungal and bacterial growth As necessary
  - Replenish toilet paper/liquid hand soap to dispensers Daily
  - Wipe clean hand dryers Daily

8. **WINDOW CLEANING**

- Clean interior faces of all windows 2 x Annually
- Clean exterior faces of all windows From Ground to 3<sup>rd</sup> floor 2 x Annually
- Clean main entrance foyer glass windows internally and externally Weekly

9. **VERTICAL BLINDS**

- Dust Daily

10. **MISCELLANEOUS**

- Polish desks and office furniture Weekly
- Material-covered furniture to be vacuumed Weekly

11. **KITCHENS**

- Vinyl floors to be damp mopped Daily
- Sinks to be cleaned Daily
- Cupboard (top) to be damp wiped Daily

12. **LIFTS**

- Floor mats to be removed and cleaned Weekly
- Walls and fittings to be cleaned Daily
- Surface refuse from floors to be removed Daily
- Doors/door frames (externally and internally to be damp cleaned Daily
- Ceiling grids to be dusted Daily

13. **ALL PARKING LEVELS/RAMP/GUARD HOUSE AT RAMP**

- All surface refuse to be removed Daily
- All levels to be swept Weekly

14. **EXTERNAL AREA AT MAIN ENTRANCE, AREA IN FRONT OF SHOP AND GARDEN**

- All surface refuse to be removed Daily
- Area to be swept Daily
- Garden area to be checked and cleaned where necessary Daily

15. **ENTERTAINMENT AREAS/BARS AND LAPAS**

- Floors to be vacuumed/damp mopped As necessary
- Surface refuse to be removed As necessary
- Sinks to be cleaned As necessary
- Counter tops/bar tops to be damp wiped As necessary

16. **STAIRS/LANDINGS/BALUSTRADES**

- Floors to be damp mopped from 5 floor to Ground Floor Daily
- Balustrades and handrails to be damp wiped Daily

17. **LIFT FOYERS**

- Floors to be vacuumed Daily
- Ceramic floors to be damp mopped Daily
- Wall panels to be damp wiped Daily

18. **SUPERVISION**

- Full time supervision to be provided by Contractor Daily
- Quality Control will be done by client on site Weekly

19. **EQUIPMENT/MATERIALS/CONSUMABLES**

To be provided by Contractor and delivered timeously

- Vacuum cleaners
- Polishers
- Brooms
- Mops
- All cleaning chemicals
- Consumables e.g. toilet paper of an acceptable standard and liquid hand soap
  - Toilet paper Double Ply
  - Hand soap with lanoline
- Buckets
- Necessary sign boards e.g. Floor Wet/Slippery, etc.

**NB:** All equipment to be kept in good and safe condition at all times and to comply to all safety regulations

20. **STAFF REQUIREMENTS/WORKING HOURS**

The Contractor will ensure a full staff compliment between 07:30 and 16:00 on all working days, in order to maintain an efficient cleaning service at all times to all areas.

Relief staff must be available as and when required.

**All work done will be signed off to the satisfactory of the Department manager**

21. **MESSROOM FACILITIES**

The client will provide mess facilities i.e. mess area, tables, chairs and electric water urn.

**N.B. UNDER NO CIRCUMSTANCES WILL THE PREPARATION OF FOOD AND COOKING OF FOOD BE TOLERATED AT ALL.**

22. **UNIFORM CLOTHING**

The Contractor shall at all times ensure that all cleaning staff be neatly clothed in uniforms with headgear, shoes, gloves, etc.

23. **TERMS OF CONTRACT**

One Year Contract

24. **BREACH OF CONTRACT**

The client (Transnet) will be allowed to terminate the contract by giving 30 days notice should the cleaning service not be according to specification and to client's full satisfaction.

**SITE INSPECTION**

A **COMPULSORY:** site meeting will be held at the following venue:

**Time** : 11h00 to 12h00

**Date** : 21 August 2009

**Venue** : Railway Street

**Town/City** : Mafikeng

**Time** : 13h00 to 14h00

**Date** : 21 August 2009

**Venue** : Lichtenburg Station

**Town/City** : Lichtenburg

**Time** : 14h30 to 15h30

**Date** : 21 August 2009

**Venue** : Spoorweglan

**Town/City** : Coligny

The briefing session is compulsory and companies not attending **might be overlooked** during the tender process.

**Contact person for site inspection attendance and directions:**

Contact Person : Frans Nxumalo Tel.:011 773-6696/ 083 703 4110.

Ben Wheeler ; Tel: 018 381 9227/ 083 267 3074

**1 ATTENDANCE CERTIFICATE**

This is to certify that.....

Representative/s of.....

Has/have today attended the Tender briefing in respect of the proposed:

.....

.....

TRANSNET'S REPRESENTATIVE  
REPRESENTATIVE

TENDERER'S

DATE :.....

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## Transnet Supplier Declaration/Application

The Financial Director or Company Secretary

Transnet Vendor Management has received a request to load your company on to the Transnet vendor database. Please furnish us with the following to enable us to process this request:

1. Complete the "Supplier Declaration Form" (SDF) on page 2 of this letter
2. Copy of cancelled cheque **OR** letter from the bank verifying banking details (**with bank stamp**)
3. **Certified** copy of Identity document of Shareholders/Directors/Members (where applicable)
4. **Certified** copy of certificate of incorporation, CM29 / CM9 (name change)
5. **Certified** copy of share Certificates of Shareholders, CK1 / CK2 (if CC)
6. A letter with the company's letterhead confirming physical and postal addresses
7. **Original** or **certified** copy of SARS Tax Clearance certificate and Vat registration certificate
8. A signed letter from the Auditor / Accountant confirming most recent annual turnover and percentage black ownership in the company **AND/OR** BBBEE certificate and detailed scorecard from an accredited rating agency (ABVA Member).

**NB:** - **Failure to submit the above documentation will delay the vendor creation process.**  
- Where applicable, the respective Transnet business unit processing your application may request further information from you. E.g. proof of an existence of a Service/Business contract between your business and the respective Transnet business unit etc.

### IMPORTANT NOTES:

- a) **If your annual turnover is less than R5 million**, then in terms of the DTI codes, you are classified as an Exempted Micro Enterprise (EME). If your company is classified as an EME, please include in your submission, a signed letter from your Auditor / Accountant confirming your company's most recent annual turnover is less than R5 million and percentage of black ownership and black female ownership in the company **AND/OR** BBBEE certificate and detailed scorecard from an accredited rating agency (e.g. permanent ABVA Member), should you feel you will be able to attain a better BBBEE score.
- b) **If your annual turnover is between R5 million and R35million**, then in terms of the DTI codes, you are classified as a Qualifying Small Enterprise (QSE) and you claim a specific BBBEE level based on any 4 of the 7 elements of the BBBEE score-card, please include your BEE certificate in your submission as confirmation of your status.  
**NB:** BBBEE certificate and detailed scorecard should be obtained from an accredited rating agency (e.g. permanent ABVA Member).
- c) **If your annual turnover is in excess of R35million**, then in terms of the DTI codes, you are classified as a Large Enterprise and you claim a specific BEE level based on all seven elements of the BBBEE generic score-card. Please include your BEE certificate in your submission as confirmation of your status.  
**NB:** BBBEE certificate and detailed scorecard should be obtained from an accredited rating agency (permanent ABVA Member).
- d) **To avoid PAYE tax being automatically deducted from any invoices received from you**, you must also contact the Transnet person who lodged this request on your behalf, so as to be correctly classified in terms of Tax legislation.
- e) Unfortunately, **No payments can be made to a vendor** until the vendor has been registered, and no vendor can be registered until the vendor application form, together with its supporting documentation, has been received and processed.
- f) **Please return the completed Supplier Declaration Form (SDF) together with the required supporting documents mentioned above to the Transnet Official who is intending to procure your company's services/products in order that he/she should complete and Internal Transnet Departmental Questionnaire before referring the matter to the appropriate Transnet Vendor Master Office.**

Regards,

Transnet Vendor/Supplier Management [*please substitute this with your relevant Transnet department before sending this document out*]



## Supplier Declaration Form

Company Trading Name							
Company Registered Name							
Company Registration Number Or ID Number If A Sole Proprietor							
Form of entity	CC	Trust	Pty Ltd	Limited	Partnership	Sole Proprietor	
VAT number (if registered)							
Company Telephone Number							
Company Fax Number							
Company E-Mail Address							
Company Website Address							
Postal Address						Code	
Physical Address						Code	
Contact Person							
Designation							
Telephone							
Email							
Annual Turnover Range (Last Financial Year)		< R5 Million		R5-35 million		> R35 million	
Does Your Company Provide		Products		Services		Both	
Area Of Delivery		National		Provincial		Local	
Is Your Company A Public Or Private Entity				Public		Private	
Does Your Company Have A Tax Directive Or IRP30 Certificate				Yes		No	
Main Product Or Service Supplied (E.G.: Stationery/Consulting)							
<b>BEE Ownership Details</b>							
% Black Ownership		% Black women ownership		% Disabled person/s ownership			
Does your company have a BEE certificate		Yes		No			
What is your broad based BEE status (Level 1 to 8 / Unknown)							
How many personnel does the firm employ		Permanent		Part time			
Name of person procuring your services/products							
Contact number							
Transnet operating division							
<b>Duly Authorised To Sign For And On Behalf Of Firm / Organisation</b>							
Name				Designation			
Signature				Date			
<b>Stamp And Signature Of Commissioner Of Oath</b>							
Name				Date			
Signature				Telephone No.			

**NB:** Please return the completed Supplier Declaration Form (SDF) together with the required supporting documents mentioned above to the Transnet Official who is intending to procure your company's services/products.

### Internal Transnet Departmental Questionnaire (for office use only)

**NB:** "Once-off vendor" will only be created for extraordinary circumstances, i.e. derailments and other emergency

situations. Note that only one (1) purchase order must be created against a "once-off vendor". Should the need arise to use a "once-off vendor" again, then an updated SDF together with the required documentation, is required for a "trade vendor" to be created

Section 1: To be completed by the Transnet Requesting / Sourcing Department													
Vendor Name						Vendor Number							
TFR	TRE	TPT	TPL	TNPA	TCP	TRN							
Create	Unblock	Amend	Extend	Once-Off / Emergency Request									
Supplier's trading name													
Supplier's registered name													
Please indicate if the Supplier has a contract with sourcing Transnet OD						Yes	No						
If yes please submit / furnish details of such a contract (together with the SDF)													
a) What is being procured from the supplier?													
i. Products only		Yes		No									
ii. Services only		Yes		No									
iii. Labour only		Yes		No									
iv. Mix of services and products		Yes		No									
v. Mix of services and labour		Yes		No									
b) If your answer is <b>YES</b> to questions II, III, IV or V in paragraph <b>a)</b> above, please indicate whether the relevant <b>PAYE questionnaires</b> have been forwarded to the appropriate <b>Transnet Operational Divisions'</b> decision making bodies / <b>Strategic Supply Management</b> team for a directive /decision on tax withholding from payments to this supplier.													
Yes		No											
c) If your reply to (b) is " <b>NO</b> ", please furnish reasons :													
d) Advise on the Detailed Procurement Process (DPP) / Procurement Mechanism that was followed (Please also take into consideration the revised P2P value/strategy as set out in the Weekly News Bulletin dated 6 October 2008 on the Intranet)													
Name			Grade			Date				Signature			
						Y	Y	Y	Y	M	M	D	D
Section 2: To be completed by the BEE Department (this section is for Confirmation/Determining of BEE Status)													
NARROW BASED (NB)				BROADBASED (BBEE)									
BEE O/S	BWBE	DPBE	MR	CONTB. LEVEL	EME: <R5m	QSE: >R5m <R35m	LARGE: >R35m	VALIDITY DATE					
Name			Grade			Date				Signature			
						Y	Y	Y	Y	M	M	D	D
						Y	Y	Y	Y	M	M	D	D
Section 3: To be completed by Supplier Management													
I hereby approve		disapprove		this application									
Name			Grade			Date				Signature			
						Y	Y	Y	Y	M	M	D	D
Vendor Number			Date captured on SAP				Recon Account						